

# Questions

## FileNet Maintenance and Support RFP Solicitation # DCRB-14-051

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1. Has a budget been defined for FileNet Maintenance & Support Services Solicitation Number: DCRB-14-051, what is it?

- Yes DCRB has a defined budget for this support service.

1. What are the current FP levels of all the FileNet components within the landscape?

Product	Base Level Installed	Patch Level Installed
P8 CE 5.1.0	5.1.0.0	FP2
AE	4.0.2	FP13
PE	5.0.0.2	FP4
JRE	Varies by PC	Varies by PC
WAS	7.0.0.0	7.0.0.27
Viewer	4.0.0	4.0.2

2. Can a high-level diagram of existing architecture be provided?

Server	Purpose/Products
Oracle Database	Oracle 11G with replication to a standby database – Oracle Data Guard
Content Engine	Content Engine Server 5.1, Websphere 7
Process Engine	Process Engine Server 5, Websphere 7
Application Engine	AE (Workplace), eForms, Daeja ViewOne Pro, Websphere 7

3. Does DCRB currently have any in-house FileNet Admins? If so, how many and what is their level(s) of expertise?

- DCRB does not have an in-house FileNet Admin.

4. The Solicitation, Offer, and Award page does not have a due date in item 9 - please verify the due date and time.
  - See Solicitation Amendment #1.
5. The Solicitation, Offer, and Award page item 18 has an offer date of 3/14/2014 in the space and item 24 has an award date of 7/7/2014 and both these are not able to be erased. Please provide a version of this page the vendor can update.
  - The offer and award dates are not valid and should be erased.
6. Does DCRB currently utilize High Availability at P8 system level i.e Content Engine Farm, Process Engine Farm, Application Engine Farm? If yes which environment?
  - DCRB currently have high availability at the database level but not at P8 system level
7. Does the current IBM FileNet P8 5.1 system have any pending issue? If yes, please describe.
  - There no pending issues associated with the current implementation of FileNet.
8. Does DCRB currently employ any in-house P8 administrator? If yes are they IBM FileNet trained and certified.
  - No, the Agency does not currently employ an in-house P8 administrator.
9. What form of Single Sign On does the agency use? Is it only for Workplace using SPNEGO is it something else?
  - The Agency is using SPNEGO for FileNet Workplace only.
10. What is the average number of document retrieved/committed daily from/to IBM FileNet P8 by DCRB? What is the current number of documents stored in P8?
  - The average number of documents added daily to FileNet is about 360. The total number of documents currently stored is about 3.8 million.
11. What is the average size of document stored on P8.
  - The average file size for the image documents stored on P8 is about 200-400 KB. The drive space used is about 115 GB
12. Does the agency have any custom applications that search/retrieve documents from IBM FileNet P8 other than Workplace. If yes, Please describe.
  - The Agency does not have any custom applications that search/retrieve documents from FileNet. The Agency however anticipates that there will be some connection to SharePoint in the near future.