

Questions

Data Loss Prevention & Support Services

DCRB 14-039

1. What components of DLP do you plan to deploy?
DCRB plans to deploy the full suite of the Symantec DLP solution.
2. How many egress points do you plan to monitor?
DCRB has two (2) egress points: the primary and the secondary (DR) site.
3. How many main datacenters are within your organization?
DCRB has both primary and secondary sites.
4. How many total locations?
DCRB has two (2) locations.
5. How many endpoints total?
DCRB has about a total of 200 endpoints.
6. Do you use proxy servers within your environment?
No, DCRB does not currently have proxy servers.
7. How many mail egress points?
DCRB will use the Symantec Mail Transfer Agents (MTAs) feature for our email.
8. How many web egress points?
DCRB will implement two (2).
9. How much assistance do you want during the deployment of the endpoint software? Small pilot (1-50 clients), limited production (100-500 clients), 500+ clients?
DCRB will need a Small pilot (1-50 clients).
10. Will exact data matching be a part of this engagement?
Yes, exact data matching will be part of this engagement.
11. How many Discover targets do you wish to scan and how much space in TB does it entail?
DCRB would need to scan four (4) targets with a total space size of about 1.5 TB.
12. Do you require that DLP is implemented in a test environment prior to the production implementation?
Yes.

13. Do you have specific testing requirements for change management approval?
Yes. All changes need to be approved and tested before they are migrated into production. Test plans and back-out procedures are required for all changes.
14. Do you have specific technical, project or operational documentation requirements?
Yes, DCRB would need technical, project or operational documentation requirements.
15. What software deployment mechanism do you use?
DCRB has a software deployment tool, but not utilized.
16. Is Data Insight In Scope of the Deployment?
Yes.
17. Is there confidential data such as account numbers that you wish to perform Exact Data Matches within the DLP tool?
Yes. DCRB handles Personally Identifiable Information (PII), a limited amount of Protected Health Information (PHI), account numbers and sensitive/confidential data.
18. Are there any regulatory requirements, mandates and or technical standards that are directly related to or would be impacted by the deployment of DLP?
DCRB has technical standards and configuration benchmarks, however, these standards should not impact the deployment of the DLP.
19. Do you currently have a formalized data classification methodology? Is it currently in-use today? OR will you be using DLP to aid in the creation/validation of a formalized data classification methodology?
DCRB does not have a formalized data classification process. DCRB would use the DLP to assist in the creation of a formalized data classification process.
20. How (if at all) is your access control policy enforcement program associated with your data classification methodology? In other words are you strictly controlling access to classified data on your networks/devices based on an individual's job code and the their approved level(s) of access?
User accesses and permissions are granted based on job roles and responsibilities.
21. Will you also need to apply "Data Loss Prevention" monitoring and management for your database platforms? (i.e., Monitoring access to tables/data within SQL, Oracle, etc. DB platforms.)
Yes.
22. Will you need to extend DLP capabilities to mobile/portable platforms? (i.e. USB drives, tablet, smartphones, etc.)
Yes.

23. Whose SAN solution(s) are you currently using?
Dell EqualLogic and EMC.
24. Are you planning any data migration projects in the near future?
Yes.
25. Does DCRB have a governance model that will review recommendations for data protection? If one does not exist does DCRB expect this project to assist in defining a governance model as well as assigning appropriate staff members?
Yes, DCRB has a governance model in place, but open to recommendations for data protection.
26. How many internal resources does DCRB plan to commit to this project?
DCRB will commit two (2) internal resources to ensure the successful outcome of this project. One resource will serve as the Contracting Officer's Representative (COR) and the other will be a staff member from the Information Technology Department.
27. Assuming you have a Project Management Office. What supporting activities will the PMO provide for this project?
DCRB will provide standard templates, processes, and access to its Microsoft Project Server site for project management related activities.
28. Is DCRB providing a full time project manager for this project?
DCRB will commit a Contracting Officer's Representative who will serve as the primary point of contact for all matters related to the contract effort, including day-to-day oversight of the project.
29. Does DCRB have inter-connections to the federal government? If so how are certifications and accreditation approvals/activities handled?
No.
30. PII was mentioned, but does DCRB also have PHI data to protect as well?
Yes. DCRB has a very limited amount of PHI that needs to be protected.
31. How many endpoints involved with PII does DCRB need covered by DLP? Are there multiple sites with said endpoints? If so, how many said endpoints per site?
There are about a total of 70 endpoints involved with PII for both sites.
32. Where does DCRB's backend systems that contain unstructured or structured data reside? If multiple sites; how much unstructured and/or structured data resides at each site? (GB, TB, PB)?
DCRB's backend systems that house unstructured or structured data reside in the DCRB primary and the secondary sites. There are two (2) systems with about 1.5 Terabyte (TB) of data at each site.

33. Can DCRB provide Intuitive with a breakdown of backend system types (Exchange, File Server, Database Server...etc.) and their quantity?

Yes.

- File Server – 1 Terabyte (TB); and
- Database Servers – 500 Gigabyte (GB).

34. Would DCRB consider a Symantec advanced support option to cover maintenance and support at the levels defined in the RFP?

Yes. DCRB would consider advanced support option for maintenance.

35. *“It states that we cannot use subcontractors. We have an exclusive relationship with a subcontractor, bound by MSA/NDA etc., that we leverage especially for Federal and Government projects. This group brings certain things to the table such as clearances, certifications, and government focused experience and is an extension to our team.”*

Would DCRB consider allowing Subcontractors for this requirement?

Page 13 of the solicitation under Section H. Proposal Preparation, Submission and Evaluation, Subsection II. Submission of Proposal states the following “Offerors may not use subcontractors.”